



PIEDMONT PSYCHIATRIC SERVICES

2094 Woodruff Rd. Greenville, SC 29607

Tony R. Goodbar, MD
Jeffrey K. Smith, MD
Joseph A. Friddle, PA-C
Carrie L. Ballenger, PMHNP
Sydney Byrd, PMHNP

Michael D. Smith, MA, LPC
Zachary Adams, LISW-CP
Zoe R. Daab, LMFT, VSP
Tina M. Robertson, LMFT
Jacklyn Murphy, LMFT
Ashley G. Little, MBA, MSW, LISW-CP

Welcome to Piedmont Psychiatric Services. _____ has an appointment with
_____ on _____ at _____.

OFFICE HOURS

- Our office hours are from 8:00 am – 4:00 pm Mon-Thurs. Our office is closed on Fridays.

APPOINTMENTS

- Appointments may be scheduled by calling our appointment line at 864-676-9211 ext.125 or email at appointments@piedmontpsych.com between the hours of 8 am-4 pm Mon-Thurs.

PATIENT CONCERNS/QUESTIONS

- Patients of **Dr. Smith, Joey Friddle and Sydney Byrd** contact their assistant **Niki** at physicians@piedmontpsych.com or phone 864-676-9211 ext. 140.
- Patients of **Dr. Goodbar and Carrie Ballenger** contact their assistant **Revonda** at revonda@piedmontpsych.com or phone 864-676-9211 ext. 138.
- For **Therapists** contact appointments@piedmontpsych.com or phone 864-676-9211 ext. 125.
- After hours calls/weekends are for **emergencies** only. In this case, calls are taken by the answering service and then forwarded to the physician on call. There is a \$30 charge for after hour calls.

MEDICATIONS/REFILLS

- Medication refills can be obtained during office visits or by calling/emailing the medical assistants with your specific request and pharmacy number. No controlled medications are sent in after hours or weekends.

CORRESPONDENCES/FORMS

- Requests for Medical Records dictated letters, and forms (i.e., disability, return to work statements, etc.) can be obtained for a variable charge. Contact **Terri** at triddle@piedmontpsych.com or phone 676-9211 ext. 126.

BILLING/INSURANCE

- Mon-Thurs. 8:00am-4:00 pm at 1-855-558-4649. We submit claims for up to 2 insurances. Any payments not made at the time of service, will incur a \$20 non-payment fee and no scheduled appointment.